

## Skills

**Programming Languages:** C#/.NET, Java, Python

**Databases:** MySQL, MS SQL, MariaDB

**Cloud:** Azure Apps Service, Azure SQL, Azure API Management, Google/Firebase Authentication, Google/FirebaseDB

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## Work Experience

**CSI | Lincoln, NE**

**Implementations Specialist**, December 2024 – Current

- Install CSI's Digital Banking ancillary products working with internal and external stakeholders
- Develop and refine processes, documentation and training to ensure a consistent installation experience for all stakeholders
- Onboard new employees and perform training for existing employees on newly deployed products

**State of Nebraska – DHHS | Lincoln, NE**

**Application Developer**, February 2024 – December 2024

- Create applications and scripts utilizing C#/.NET and MS SQL for the electronic health record (EHR) system to support our users in various facilities throughout Nebraska
- Utilize SSIS and Python to create reporting necessary for facilities compliance needs
- Perform and participate in code reviews and pair programming in order to refine and standardize our code and work through difficult business requests

**Total Expert | Remote**

**Technical Integrations Manager**, February 2023 – December 2023

- Utilize Ruby and Python to consume APIs from many different vendors and transform their data to conform with Total Expert's APIs and data structures
- Utilize Postman to test APIs for both Total Expert and other vendors to ensure consistency prior to consuming or serving an API endpoint
- Participate in code reviews and pair programming as a junior engineer in order to improve my code and ensure it meets the standards required for long-term health of the codebase

**FIS | Remote**

**Project Manager**, December 2021 – January 2023

- Installed and trained clients on FIS's OLB (now D1Flex) ancillary products
- Developed and refined processes and documentation to provide a better installer and client experience
- Utilize and refine SQL scripts necessary to extract the data for banks deconverting from FIS

**Fiserv | Lincoln, NE**

**Implementation Professional**, February 2019 – December 2021

- Installed and trained clients on Fiserv's Retail/Business Online Banking and ancillary products
- Troubleshoot across internal and external teams during the training and implementation process

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## Education/Other Experience

### **Ticket Tracker API**

Created an API backend for ticket tracking using C#/.NET, Azure SQL and Dapper, similar to Jira.

### **Southeast Community College, Backend Bootcamp, 2023**

**Technologies Studied/Used:** Git, MySQL, Java, Maven, Spring Boot, JPA

Created an API backend for book tracking using Java, Spring Boot and MySQL, similar to Goodreads.

**Bachelor of Science (BS), Interdisciplinary Studies, Mathematics/Economics, 2010 – 2015 |**  
Doane College, Crete, NE